

## Electronic Funds Transfer for Direct Deposit or Withdrawal

It is automatic, paperless, and reduces mail time for sending or receiving payments.

### **What is Direct Deposit or Withdrawal?**

Direct Deposit is also known as electronic funds transfer (EFT). You can authorize CSED to deposit your child support payments directly into your account or withdraw your child support payment from your account.

CSED will automatically deposit into checking, savings, mutual funds and retirement accounts. The account must have the custodial parent's name on it. We cannot deposit into business accounts or the paying parent's account.

To be eligible for automatic withdrawals, paying parents need a checking account we can withdraw from. In addition, payments must be voluntary and the paying parent cannot be in arrears or paying off a debt for public assistance.

### **How does it work?**

When a payment is posted to your child support case, CSED electronically tells your bank to add the funds to your account. Or in the case of a withdrawal, CSED tells your bank to subtract the funds from your account. In most instances, the deposit or withdrawal will be received at

your bank within three to four business days after CSED applies the payment to your case.

### **How do I know I have a payment?**

You may call your bank or our KIDS line at 269-6900 or our in state, toll-free number 1-800-478-3300 to check on your payment. The KIDS line will give you the date the money will be disbursed.

### **When will the electronic transfers start?**

After CSED gets your authorization, we will contact your bank to set up the deposit or withdrawal. It usually takes about 10 days. CSED will notify you when the transfers begin.

### **How do I stop the automatic deposits or withdrawals?**

You must notify CSED in writing by filling out another form and marking the "cancel" box in the upper right hand corner of the form.

### **How do I sign up for Direct Deposit or Withdrawal?**

Fill out the authorization form on the back and mail it to:

CSED  
550 West 7<sup>th</sup> Avenue, Suite 310  
Anchorage, Alaska 99501-6699  
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# Alaska's



## Child Support Enforcement Division

Electronic Funds Transfer

Questions and Answers  
Application Form